ISLE OF ANGLESEY COUNTY COUNCIL							
REPORT TO:	EXECUTIVE COMMITTEE						
DATE:	17 JUNE 2019						
SUBJECT:	REVENUE BUDGET MONITORING, QUARTER 4 2018/19						
PORTFOLIO HOLDER(S):	: COUNCILLOR ROBIN WYN WILLIAMS						
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LOCAL MEMBERS:	n/a						

A - Recommendation/s and reason/s

- 1. In February 2018, the Council set a net budget for 2018/19 with net service expenditure of £130.870m to be funded from Council Tax income, NDR and general grants. An additional £0.075m was approved for expenditure on unplanned items as contingencies. The budget for the Council Tax Premium was reduced subsequently by £0.045m. The total budget for 2018/19 is, therefore, £130.900m.
- 2. The budget for 2018/19 included required savings of £2.522m. These have been incorporated into the individual service budgets and achievement or non-achievement of these is reflected in the net (under)/overspends shown. While significant savings were once more required to balance the budget, £0.707m of additional budget was allocated for additional budget pressures.
- 3. This report sets out the provisional outturn of the financial year which relates to the period 1 April 2018 to 31 March 2019.
- 4. In monitoring the budget, the vast majority of income and expenditure is allowed for in the budget and is controlled by services. However a number of adjustments are made at the year end which are outside the control of the service e.g provision for bad debts and these are identified separately in the Table below:-

	Variance on Budgets Controlled by Services £'000	Variance outside the control of Budget Holders £'000	Total Variance £'000
Service Budgets	1,692	596	2,287
Corporate Budgets	(1,360)	(25)	(1,385)
Funding	(460)	191	(269)
Total Variance	(128)	762	633

5. The outturn for 2018/19 shows that the overall position is an overspend of £633k which will be funded from general reserves. Pressure still remains on a number of service budgets with a net overspend of £2,287k, which was mainly due to overspending in Childrens Services, Adult Services and Central Education services. These overspends were offset by one off savings on corporate budgets, mainly capital financing costs and on a surplus in the collection of Council Tax. As budgets have been reviewed in 2019/20 these one off savings are unlikely to re-occur in 2019/20 and without the increases in service budgets that were included in the 2019/20 budget a significant overspend would occur in 2019/20.

6.	Looking forward to 2019/20, the Council will hold a reasonable level of general reserves £5.9m and
	service budgets have been increased to reflect the increased demand. Along with the continued close
	monitoring of the budget position during the year, this should ensure that the risk of a significant
	overspend during 2019/20 is limited.

7. It is recommended that:-

- (i) To note the position set out in appendices A and B in respect of the Authority's financial performance to date and expected outturn for 2018/19;
- (ii) To note the summary of Contingency budgets for 2018/19 detailed in Appendix C;
- (iii) To note the position of the invest to save programmes in Appendix CH;
- (iv) To note the position of the efficiency savings for 2018/19 in Appendix D;
- (v) To note the monitoring of agency and consultancy costs for 2018/19 in Appendices DD and E.
- (vi) That the outturn reported in this document remains provisional until the completion of the statutory audit.

B - What other options did you consider and why did you reject them and/or opt for this option?

n/a

C - Why is this a decision for the Executive?

This matter is delegated to the Executive.

CH - Is this decision consistent with policy approved by the full Council?

Yes

D - Is this decision within the budget approved by the Council?

Yes

DD -	Who did you consult?	What did they say?
1	Chief Executive / Strategic Leadership Team	
	(SLT) (mandatory)	
2	Finance / Section 151 (mandatory)	n/a – this is the Section 151 Officer's report
3	Legal / Monitoring Officer (mandatory)	
4	Human Resources (HR)	
5	Property	
6	Information Communication Technology (ICT)	
7	Scrutiny	
8	Local Members	
9	Any external bodies / other/s	
E-	Risks and any mitigation (if relevant)	
1	Economic	
2	Anti-poverty	
3	Crime and Disorder	
4	Environmental	
5	Equalities	
6	Outcome Agreements	
7	Other	

F - Appendices:

- Appendix A Revenue Budget Monitoring Report Provisional Outturn, 2018/19
- Appendix B Table of Provisional Outturn 2018/19
- Appendix C Summary of Contingency Budgets 2018/19
- Appendix CH Review of the Invest-to-Save projects 2018/19
- Appendix D Review of Efficiency Savings 2018/19
- Appendix DD Information regarding monitoring of Agency Staff 2018/19
- Appendix E Information regarding monitoring of Consultants

FF - Background papers (please contact the author of the Report for any further information):

• 2018/19 Revenue Budget (as recommended by this Committee on 19 February 2018 and adopted by the County Council on 28 February 2018).

REVENUE BUDGET MONITORING - PROVISIONAL OUTTURN 2018/19

1. General Balance

The Council had a final audited balance of £7.601m of earmarked reserves and school reserves amounting to £1.869m at the start of the financial year. The final audited general reserve balance was £6.899m following post-audit adjustments.

The Executive approved the following items to be funded in 2018/19 from the General Reserve:-

Executive Meeting	Amount £000	Purpose
Draft opening balance	-6,899	Final audited general reserve at 31 March 2018
6 November 2017	125	To fund the Energy Island team.
30 April 2018	42	A budget to fund the costs of operating Melin Llynnon for 2018, to be funded from General Reserve.
21 May 2018	268	For this funding to be released from the Council's reserves to fund experienced agency social workers for 12 months to support and mentor 7 newly qualified social workers.
Section 151 Officer's Delegated Powers	24	Virement to Capital Reserve for Mill Bank Car Park.
Section 151 Officer's Delegated Powers	131	Amendment of treatment of HRA reserve for Pensions Lump Sum
Revised Council Fund General Balance	-6,309	As mentioned above, this may change following any post-audit adjustments.

During the close down period a review of earmarked reserves was undertaken and £236k was written back to general reserves as the earmarked reserves were no longer needed. This, combined with the outturn for 2018/19 following accounting adjustments being an overspend of £633k, means that the general balances as at 31 March 2019 is £5.912m. This is below the recommended minimum balance of the general reserve, which has been set at £6.76m, as approved by full Council on 27 February 2019.

2. Financial Performance by Service

2.1 A net overspend of £1.692m on controllable service budgets is an improvement on the estimated outturn reported at Quarter 3, which predicted an overspend on services of £2.972m. However, an underspend of £1.360m on corporate finance will fund the overspend on services. In addition, there has been a surplus on the collection of Council Tax £460k. This then gives a total revenue outturn for 2018/19, excluding accounting adjustments, of an underspend of £128k. Following the accounting adjustments of £761k, the total overspend that will be transferred to the general fund for 2018/19 is £633k.

- 2.2 At the end of Quarter 2, when a significant overspend was forecast, Services were requested to reduce expenditure wherever possible. The actions included delaying the appointment of new staff to vacant posts, not attending training courses and conferences, delaying the purchase of new assets until 2019/20 and postponing non-essential repairs and maintenance. Although the individual savings were small, because they were actioned across all the services, the combined amount contributed significantly to reducing the overspend. However, it should be noted that these type of savings can only be implemented for a short period of time because it places additional work demands on staff and results in the deterioration of the Council's assets. The financial position was also helped by the receipt of additional grant funding during the final quarter.
- **2.3** The table below summarises the significant variances (£100k or higher). Please note that these figures relate to the position in respect of the controllable budgets within each service.

	(Under) Overspend
	£000
Learning	327
Culture	(124
Children and Families Services	1,830
Adults	1,178
Highways, Waste and Property	(615
Regulation and Economic	(228
Housing	(304
Corporate and Democratic Costs	(181
Corporate Transformation	(183
Benefits Granted	(175
Corporate Finance	(1,185
Council Tax, including Council Tax Premium	(460
Other (total of variances less than £100k)	(8
Total Variance over/(under)spend	(128

3. Explanation of Significant Variances

3.1 Lifelong Learning

3.1.1 Central Education

- **3.1.1.1** This service was overspent by £327k (12.42%) at outturn, which is slightly better than the forecast for the year-end an overspend of £589k (13.74%) in Quarter 3
- 3.1.1.2 There are a number of over and underspends across the Service. The most significant budgetary pressures are: School Transport Taxis which overspent by £342k. The implementation of the 'One Transport System' took place during the financial year has meant that savings have been made as it has been estimated that the overspend would have been in the region of £437k should the system not have been implemented. The Anglesey and Gwynedd Joint SEN Strategy was overspent by £137k due to underachievement of income, project management costs for stage 2 of the strategy and additional central recharge costs to Gwynedd for hosting the joint service. Secondary integration's final position was an overspend of £51k. There was an underspend of £104k on out of county which has been the result of the number of placements decreasing as well as the average cost per placement.

3.1.2 Culture

3.1.2.1 This service was £124k (9.7%) underspent at outturn, it was predicted at Quarter 3 that the underspend at the year end was £100k (7.57%). The majority of the underspend, £106k, within the Library Service due to vacant posts. There was an underspend of £24k on Museums and Galleries due to improved performance of Oriel Ynys Môn.

3.2 Adults Social Care

- **3.2.1** This service was £1,178k (4.76%) overspent at outturn. The forecasted outturn for the year at Quarter 3 was an overspend of £1,035k (4.21%), which is an increase of £143k.
- 3.2.2 The elements within the forecast outturn variance are as follows:-
 - Services for the Elderly: Overspend of £352k as a whole there are various over and underspends within the Service, however, the largest overspend is within Nursing Care for Older People. This is mainly due to an increase in client numbers and £242k which relates to increased costs at Hafan Cefni and Penucheldre due to increased twenty-four hour care for individuals with complex needs. (A corresponding underspend can be seen against the Provider Unit as a result of the opening of Hafan Cefni).
 - Physical Disabilities (PD): Overspent by £335k. The main areas of overspend within this section are in residential care (£127k) and home support (£237k). The costs here have increased as new clients have transitioned from Children's Services as well as a general increase in demand.
 - Learning Disabilities (LD): Overspent by £521k. The reason behind this are (i) the Service has a small number of expensive clients and (ii) an increase in Supported Living Fees.
 - Mental Health (MH): Overspent by £282k. This is due to a small number of expensive clients and an increase in a placement cost.
 - Provider Unit: Underspent by £256k. This is mainly due to the underspends within the Residential Homes section, partly due to the opening of Hafan Cefni.
 - Management and Support: Underspend of £56k, which mainly relates to a vacant post.
- 3.2.3 Approximately 59% of the Service's budget is demand-led. Work is continuously on-going on predicting future costs of this demand-led budget. The year-end prediction at each monthend is based on the latest available information on each adult placement. This makes predicting the full-year position extremely difficult and can result in large swings from one period to the next.

3.3 Children's Services

- **3.3.1** The service was overspent by £1,830k (20.96%) at outturn compared to a prediction of £2,009k (24.15%) for the year as a whole in Quarter 3. This is a reduction of £179k since Quarter 3. The majority of the overspend is within the Looked-after-Children (LAC) £2,281k. All other sections within Children's Services are underspending with the exception of an overspend of £13k on Children and Families Services and Family Support £13k. Additional funds have been provided for in the 2019/20 budgets to help the service address its increasing costs within the Looked-after Children section.
- 3.3.2 The Local Authority has to meet the cost of court directed interventions e.g. parent and child residential/supported accommodation assessments, supervised contact and other specialist assessments, which are also unpredictable and demand-led. The Public Law Outline requires that these assessments are in place pre proceedings also, which is placing a demand on the team budgets.

3.4 Housing (Council Fund)

3.4.1 This service was underspent by £304k (29.33%) during the period. Homelessness (B & B) costs continue as budgetary pressures with an overspend of £55k. However, staff vacancies and delays in recruiting (£143k) and additional grants at year end (£90k) along with various other small underspends make up the total underspend.

3.5 Regulation and Economic Development

3.5.1 Economic and Community (includes Maritime and Leisure)

- **3.5.1.1** The service, overall, was underspent by £107k at outturn (6.38%). The service was projected to be underspent by £119k (6.87%) at Quarter 3.
- 3.5.1.2 The Economic Development element of the service was underspent by £57k at year-end. This is compared to an estimated balanced budget during Quarter 3. This is due to vacant posts, which will become efficiency savings in 2019/20. The service has also been able to recharge staff time against various projects in order to save on the core budget.
- **3.5.1.3** The Maritime section was underspent by £51k. This underspend has occurred due to increases in income and the staffing budget not being fully utilised during the summer months.
- **3.5.1.4** The Leisure section was £38k overspent at year-end. Improvements have been made in relation to the income at the centres, with income targets over achieving by £56k. There have been issues in relation to staffing budgets throughout the year, however, it is hoped that this will rectify itself during 2019/20.

3.5.2 Planning and Public Protection

- **3.5.2.1** This service was £121k underspent (6.20%) at outturn. The forecast outturn for the year at Quarter 3 was an underspend of £50k (2.56%). This is due to overspends in certain areas and compensating underspends on others.
- 3.5.2.2 The Public Protection Section was underspent by £5k, which is a reduction from the overspend of £10k estimated during Quarter 3. There are small overspends on a number of services provided by Public Protection. Dog and pest control income targets were not met by £26k, however, it was compensated by a vacant post within the same section £24k. Markets and fairs was overspent to the sum of £17k as a result of the Menai Bridge Fair and Car Boot sales. There was also a vacant post within the corporate health and safety team, £26k.
- 3.5.2.3 The Planning Section was underspent by £116k for 2018/19. Previously, the section was expected to be underspent by £60k. All sections within Planning, except for the new planning system which came in with an overspend of £4k, were underspent. Planning Administration £23k, Planning Control £24k, Building Control £33k, Planning Policy Unit £9k, Implementation and Conservation £30k and Planning and Environment Grant (PEG) £1k.

3.6 Highways, Waste and Property

3.6.1 Highways

- **3.6.1.1** This service was £322k (5.25%) underspent at outturn, which is higher than the predicted underspend of £107k (1.69%) at the end of Quarter 3. This change has been the result of increased income, additional grants and reduced expenditure as a result of the unexpected administration of the main contractor.
- **3.6.1.2** The Street Works Management budget was underspent to the sum of £163k, departmental support was £63k underspent, public transport was also £64k underspent. These were the combination of improved income receipt, reduced expenditure and staff turnover along side not having a main contractor for works projects during March. There are various other small compensating overspends and underspends within the service.

3.6.2 Waste

- **3.6.2.1** The Waste service was £328k (4.38%) underspent at outturn, the service was predicted to underspend by £257k (3.43%) at the end of Quarter 3. This is a increase of £71k.
- 3.6.2.2 Waste Management responded positively to the corporate request to delay spending where possible and to bring forward any income collection so that the Authority's financial outlook as a whole improved. This, and an improved rate per tonne on some materials, meant that there was a combined underspend of (£208k) on the recycling service. There were also underspends on waste administration £42k, Penhesgyn Transfer Station £88k and cleansing service £26k as a result of reduced expenditure, improved income and part year staff vacancies. There are various other small compensating overspends and underspends within the service.

3.6.3 Property

- **3.6.3.1** The Service was £35k (3.58%) overspent at outturn. The service was predicted to be overspent at year-end of £36k (3.68%).
- **3.6.3.2** There were overspends on repairs and maintenance within smallholding, admin building and sundry properties of £28k, however, utilities saving compensated for this with an underspend of £26k. The Cleaning Service was overspent by £20k due to ongoing sickness, overtime payments and staff cover. An additional one off payment relating to the termination of a lease agreement contributed to the overspend. The budget for professional fees and consultants was underspent by £21k. There are other small over and underspends.

3.7 Transformation

- **3.7.1** The Transformation function underspent by £102k (2.30%) at outturn. Which is a significant difference from the expected to underspend of £58k (1%) at Quarter 3.
 - 3.7.1.1 The ICT Section was overspent by £135k, this is an increase from an overspend of £112k forecasted at Quarter 3. All software and hardware budgets across the Council, excluding schools, have been centralised and are now managed within the ICT Service. The software budgets are perceived to be historically insufficient though, once centralisation is fully embedded, a reduction in these costs are expected. The overall overspend was £84k. There was an overspend on Anglesey Connected of £39k and small overspends on supplies and services.

- **3.7.1.2** The HR function was underspent by £54k for the year, mainly on staffing costs and training
- **3.7.1.3** The Corporate Transformation underspent by £183k (22.2%) at year-end, an increase of £28k on the underspend of £155k predicted during Quarter 3. The main underspends are on staffing £93k and an underspend of £78k from the Ynys Môn & Gwynedd Partnership.

3.8 Resources (excluding Benefits Granted)

- **3.8.1** The Resources function budget is £39k (1.37%) under budget at outturn. The function predicted to underspend by £34k (1.2%) for the financial year at Quarter 3.
- 3.8.2 Revenues and Benefits was overspent by £108k. This is an improvement of £19k from the overspend reported for Quarter 3. The main overspends are £26k on staffing, £64k on software and administration costs and a shortfall of £55k in court costs income. The Audit Section was underspent by £47k. This is due to several vacant posts, however, these post have now been recruited to. The Accountancy Section was overspent by £18k. The most significant cost in Accountancy is bank charges which was overspent by £40k. Civica consultancy costs are also putting pressure on the budget by overspending by of £21k. A credit card rebate of £24k and grant recharges of £12k, along with underspend on salary costs £27k help fund the Accountancy overspends. Procurement underspent by £120k. This is due to continuing savings from centralised budgets.

3.9 Council Business

- **3.9.1** The function was £53k (3.63%) underspent at outturn. The function was predicted to underspend £4k (0.26%) at Quarter 3.
- 3.9.2 Legal Services was overspent by £8k. This was the result of varying over and underspends throughout the section. These include overspends on agency staff and software licences, however, the section over achieved on their income targets. Democratic Services were underspent by £61k, which is largely due to a surplus on the final settlement for the 2017 Election £40k and an underspent in the Translation Section of £21k.

3.10 Corporate and Democratic Costs

- **3.10.1** The function was underspent by £181k (5.50%) at outturn, which is higher than what was projected at Quarter 3, £138k (4%).
- **3.10.2** The main budgetary pressure affecting the function was staff counselling costs, which were overspent by £23k and coroners' fees of £33k. However, there are several areas which were underspending. There is also an underspend on the pension contributions to Gwynedd £56k. The decision was also taken to transfer excess funds from the insurance provision and to keep the insurance reserve at £1.25m, which resulted in an underspend in corporate insurance to the sum of £203k

3.11 Corporate Management

3.11.1 The function was £2k (0.30%) overspent at outturn. Salaries was underspent due to the departure of one of the Assistant Chief Executives towards the end of the financial year. There was also small overspend on transport and supplies and services.

4. Corporate Finance (including Benefits Granted)

4.1 Corporate Finance, including Benefits Granted, has underspent by £1,385k (8.75%) at year-end. Benefits Granted has underspent by £175k. This includes £143k underspend on the Council Tax Reduction Scheme and an overspend of £24k on Discretionary Housing Payments. There is an overspend of £84k on housing benefits from increased demand for Bed and Breakfast Accommodation, which is not fully recoverable through the Housing Benefit subsidy.

There was an underspend of £1,185k on capital financing costs due to savings made from internal borrowing, delaying the refinancing of loans and selecting the lowest borrowing options which comply with the Treasury Management Strategy Statement 2018/19. This is a significant improvement from Quarter 3 due to the implementation of the new Minimum Revenue Provision (MRP) Policy now that the consultation with External Audit is concluded.

4.2 Appendix C summarises the financial position on contingency budgets at Outturn. A total contingencies budget of £1.789m was approved as part of the 2018/19 budget. A net of £1,789k has been vired to/from services to fund specific projects, budgetary issues or to release savings from voluntary redundancies. There was pressure on the salary and grading contingency due to the volume of redundancies, with the deficit being £476k. The Executive, in November 2018, approved that the deficit be funded from the equal pay reserve to cover this. The general contingency underspend was utilised before the Equal Pay reserve.

5. Collection of Council Tax

5.1 The Council Tax Fund budget is determined using the estimated collectable debt for the current year only, based on the tax base figure set in November 2017. It does not provide for arrears collected from previous years, adjustments to liabilities arising from previous years (exemptions, single person discounts etc.), changes to the current year's tax-base or the provision for bad and doubtful debts. These changes cannot be estimated and, invariably, lead to a difference between the final balance on the Council Tax Collection Fund and the original budget. The Council Tax Fund (before increasing the bad debt provision) overachieved the target figure by £96k, however, after applying an increase in the bad debt provision, the Council Tax Fund underachieved by £95k (as compared to a Quarter 3 projection of £45k underachievement). In addition, the Council Tax Premium budget, which is an additional Council Tax charge on second homes on Anglesey (since 1 April 2017), this overachieved the budget by £363k (as compared to a Quarter 3 overachievement of £218k). In total, therefore, a surplus of £269k was achieved on the collection of Council Tax by Quarter 4 (as compared to a projected £173k in Quarter 3). The underachievement on the Council Tax Fund (excluding premiums) is solely due to an increase in the provision for bad debt made at year end.

6. Budget Savings 2018/19

6.1 Budget savings of £2.522m were removed from service budgets for 2018/19. £2,064m of the savings have been achieved, however, £458k has not been achieved. The most significant shortfall was in Adult Services, where the service underachieved the target by £320k, due to demand pressures and delay is the construction of Hafan Cefni. A full detailed analysis can be seen for each Service in Appendix D.

7. Invest-to-Save

7.1 An invest to save programme was undertaken in 2016/17 with an allocation of £983k for individual projects. To date, £212k has been spent or committed from this allocation of funding during 2018/19. All projects are at various stages of development, with some closer to completion than others. The full detail of the expenditure and progress on each of the projects can be seen in Appendix CH. Where the projects are not completed at year-end, they will continue into 2019/20 and the funding will still be available within the invest-to-save reserve.

8. Agency and Consultancy Costs

- 8.1 During the year, £1.067m was spent on Agency staff. These were, in the main, part-funded from staffing budgets as they related to staff vacancies, while £685k was related to staff cover within Children's Services, while the service undergoes a restructure. The Waste Service spent £204k for site agents at the recycling centres. The full details can be seen at Appendix DD.
- **8.2** Expenditure on consultancy services in Quarter 4 was £1.145m, with £769k of this funded externally from grants or contributions. The total expenditure on consultancy during the year amounted to £2,915,528, with over £2m relating to costs incurred on the Wylfa Newydd and related projects, the costs of which were funded from external contributions. There are a number of reasons for the use of consultants, therefore, a summary of expenditure per service and additional details of the expenditure can be seen at Appendix E.

9. Conclusion

- 9.1 There is an overspend of £633k for the year ending 31 March 2019. This is better than the expected results which had been forecasted throughout the year. The improved position during the final quarter resulted from additional income and unexpected additional grant funding and the positive response from Service Heads to the request to limit expenditure to the most essential items during the final quarter. The service budgets overspend was £2.287m, Corporate finance underspends of £1.654m have reduced the overall overspend. The Services that are still experiencing significant budgetary pressures are similar to 2017/18 (Children and Families Services and Learning). The Adults Services budgets are also under pressure due to increasing demand. Going forward, the level of corporate finance underspends will not be sustained and it is difficult to limit expenditure to the essential only in 2019/20 and, therefore, it is important that the issues of demand led budgets are addressed.
- **9.2** This is a provisional outturn report and is subject to change as new information becomes available between now and when the final Statement of Accounts is reported on in September.

Projected Revenue Outturn for the Financial Year Ending 31 March 2019 - Quarter 4

Service/Function	2018/19 Annual Budget	Provisional Outturn	Provisional Total Outturn Variance	Provisional Uncontrollable Variance (Exceptions)	Provisional Controllable Variance (Non- Exceptions)	Estimated Outturn 31 March 2019 over/(under) at Q3	
	£'000	£'000	£'000	£'000	%	£'000	
Lifelong Learning							
Delegated Schools Budget	43,216	43,216	0	0	0	0	
Central Education	4,411	4,760	349	220	327	589	
Culture	1,332	1,207	(126)	(2)	(124)	(100)	
Adult Services	24,921	26,094	1,173	(5)	1,178	1,035	
Children's Services	8,729	10,565	1,837	7	1,830	2,009	
Housing	1,091	802	(289)	15	(304)	(45)	
Highways, Waste & Property							
Highways	6,385	6,101	(284)	38	(322)	(107)	
Property	1,009	1,136	128	92	35	36	
Waste	7,490	7,453	(37)	291	(328)	(257)	
Regulation & Economic Development							
Economic Development	1,750	1,679	(71)	36	(107)	(119)	
Planning and Public Protection	2,070	1,967	(103)	18	(121)	(50)	
Transformation							
Human Resources	1,251	1,195	(56)	(2)	(54)	(15)	
ICT	2,354	2,483	128	(7)	135	112	
Corporate Transformation	826	644	(182)	0	(183)	(155)	
Resources	2,840	2,886	46	85	(39)	(34)	
Council Business	1,464	1,411	(53)	0	(53)	(4)	

Service/Function	2018/19 Annual Budget	Provisional Outturn	Provisional Total Outturn Variance	Provisional Uncontrollable Variance (Exceptions)	Provisional Controllable Variance (Non- Exceptions)	Estimated Outturn 31 March 2019 over/(under) at Q3
	£'000	£'000	£'000	£'000	%	£'000
Corporate & Democratic costs	3,290	3,115	(175)	6	(181)	(138)
Corporate Management	657	659	3	0	2	15
Estimated Impact of Uncontrollable Costs						200
Total Service Budgets	115,086	117,373	2,287	596	1,692	2,972
Levies	3,361	3,361	0	0	0	0
Discretionary Rate Relief	0	0	0	0	0	2
Capital Financing	7,541	6,356	(1,185)	0	(1,185)	(1,056)
General & Other Contingencies	0	0	0	0	0	(93)
Support Services contribution HRA	(693)	(845)	(152)	(152)	0	0
Benefits Granted	5,606	5,669	48	127	(175)	(63)
Total Corporate Finance	15,815	14,429	(1,385)	(25)	(1,360)	(1,210)
Total 2018/19	130,900	131,802	902	570	331	1,762
Funding						
NDR	(22,574)	(22,574)	0	0	0	0
Council Tax	(34,440)	(35,357)	(269)	191	(460)	45
Council Tax Premium	(648)	0	0	0	0	(218)
Revenue Support Grant	(73,238)	(73,728)	0	0	0	0
Total Funding 2018/19	(130,900)	(131,168)	(269)	191	(460)	(173)
Total outturn including impact of funding	0	633	633	761	(128)	1,589

Summary of the Outturn Position on Contingency Budgets 2018/19

	Original Budget	Virements	Amended Budget YTD	Final Over/(Underspend)
	£	£	£	£
General Contingency	359,166	(128,770)	230,396	230,396
Salary and Grading	300,000	(775,980)	(475,980)	(475,980)
Edge of Care	240,000	(144,420)	95,580	95,580
Earmarked Contingency	739,890	(739,890)	-	0
Pay Inflation	150,000	0	150,000	150,000
Total General and other Contingencies	1,789,056	(1,789,060)	(4)	(4)

Review of Invest-to-Save Projects 2018/19

Service	Title	Description	Amount Approved	Total Spend to 31 March 2018	Balance at 1 April 2018	Spend to date 2018/19	Remaining budget 2019/20	Project Update
			£	£	£	£	£	
Resources	Electronic Document Management System for Revenues and Benefits	Provide scanning solution and workflow for Revenues and Benefits	170,000	127,856	42,144	42,089	55	The project has now been successfully completed, within budget, although it over-ran against the original timescales for a number of reasons. The project had to be re-planned as the supplier had not provided the service with the complete picture in terms of the required hardware and software to run the solution. The design from the supplier was incorrect and the installation engineer insisted that the specification of all of the servers be increased by 50%, this required the purchase of additional elements and a subsequent delay. Ultimately the project successfully delivered the critical success factors - supporting the need for good document management, improving customer service, reducing storage requirements, meeting legal requirements, modernising administrative processes & making data a corporate asset.
I.T	Local Land and Property Gazetteer	Implement a LLPG system across the Council	10,800	10,800	0	0	0	Project completed in 2017/18. The actual project cost was £15,261 with the project overspend of £4.5k being funded by the service budget.
I.T / Transformation	Customer Relationship Management System	Purchase and implementation of a CRM system	255,000	33,597	221,403	68,988	152,415	CRM is now well established and the linkages with the new website are clear and effective. IT are working with services to drive more forms online and available via the CRM. There are also clear opportunities to further the use of the CRM internally to drive process improvement and efficiencies by removing Word and PDF forms from the Website and drive them directly through the CRM.
I.T. / Resources	Payment Gateway	Purchase and implement a payment gateway which will enable payments to be received via the App	27,000	6,000	21,000	7,418	13,582	Payment Gateway is complete and being tested by the Revenues service prior to being delivered on the Council's website. Once in, the plan is then to work with Revenues.

Service	Title	Description	Amount Approved	Total Spend to 31 March 2018	Balance at 1 April 2018	Spend to date 2018/19	Remaining budget 2019/20	Project Update
			£	£	£	£	£	
Regulation & Economic Development	Improve the Resilience of the Planning Systems	New automated planning systems	118,000	40,464	77,536	39,084	38,452	The Building Control Project has now commenced, with an intended completion date of between March and June 2019. The overspend on the revenue side has been funded.
Resources	Improving Income Collection Systems	Purchase and implement a new income management system which links to the current income streams and allows new income collection methods (AppMôn etc.) to link into the cash management system	150,000	59,078	90,922	31,403	59,519	Some parts of the project were put on hold during Q4 due to a focus on closing the accounts. The largest remaining aspect of the project is due to resume in July - bank reconciliation, changing ledger codes, bringing in e-returns - and encompasses all services. Work is continuing to automate the import of payments from the DWP for Council Tax and Housing Rents, but the benefit overpayment work is complete. This is essential to deal with the increase in payments through Universal Credit. Encrypted, contactless Chip & Pin machines have been introduced in a number of services and, in the next few weeks, 3 spare devices will be reconfigured to be used with different services and so that a spare one is available in case of a malfunction. By December 2019, the Income Management system will be updated to a more recent version. The project will be working alongside the Payment Gateway project to introduce the ability to pay other types of income, such as property management fees, planning fees etc. Payments through AppMôn also need to be developed.
Lifelong Learning	Modernisation of business and performance processes	Implement unused modules in the ONE Management Information system	72,000	52,529	19,471	22,997	0	The project was completed in January 2019. Less than £1k additional expenditure expected. The overspend will be funded from the Oriel Invest to Save budget.
Lifelong Learning	Modernisation of business	Website for the Oriel	15,000	0	15,000	0	11,474	The work is linked to the wider project on the corporate website. Expected to be fully utilized in 2018/19 - work is on hold until the ONE System project is complete and the amount of budget remaining is known.

Service	Title	Description	Amount Approved	Total Spend to 31 March 2018	Balance at 1 April 2018	Spend to date 2018/19	Remaining budget 2019/20	Project Update
			£	£	£	£	£	
I.T. / Transformation	Digital First / Digital By Default	Employ a Digital Lead Officer and Digital Services Analyst	£70,000 in year 1 and £50,000 in year 2	0	120,000	0	120,000	Digital First lead has been agreed to move forward to speed up adoption of digital channels and integration of CRM with Customer Access Portal for Resources and the Digital Tenancy Portal for Housing. This role was delayed to ensure the investment wasn't wasted until the CRM became more established and services themselves were ready for more digital adoption.
Public Protection	Improved Digital Connectivity within the Public Protection Service	Implementation of a cloud based system to record inspection visits. The software is an all Wales solution and has been procured via a framework agreement supported by 19 out of 22 councils in Wales.	£10,000 per year for 4.5 years	0	45,000	0	45,000	The initial soft market testing completed in Spring this year revealed no current software providers could meet our user spec and deliver a new back-office and/or mobile solution. Furthermore, the I2S fund would not cover the initial licence costs and annual maintenance fee. A decision has been made by the Project Board to present a new Business Case exploring the benefits of tapping into the Corporate CRM system and evaluating options to procure a bolt-on mobile solution. The Business Case will highlight the costs of this project and the aim is to utilising some of the I2S Fund before the end of the financial year.
Total			982,800	330,324	652,476	211,979	440,497	

Review of Efficiency Savings 2018/19

Service/Function	Budget Savings 2018/19	Achieved 2018/19	Unachieved 2018/19	Comments
	£'000	£'000	£'000	
Lifelong Learning	358	274	84	The savings proposal for the reduction of the management costs for music tuition achieved £60k of the proposed £79k, the saving is expected to be achieved from September onwards in full. The service has been unable to retender the schools' grass cutting contracts until later than expected, resulting in an expected shortfall of savings. Savings have been achieved from 2019/20 onwards.Income Collected was £12k (23%) higher than 2017/18, but the target is still significantly underachieved. Schools are responsible for collecting this income, and the 2017/18 Schools Forum has discussed the possibility of delegating this budget. The Forum decided not to delegate the budget for now, and to give schools a 1 year period to improve income collection. There will be further discussions with schools to consider how this budget could be managed more effectively. Savings of £100k have been fully achieved on the delegated schools budget, although it should be noted that School balances has fallen significantly during 2018/19. 16/49 schools finished the financial year in a deficit position.
Regulation and Economic Development	125	120	5	The Authority was unable to Outsource the Café, and achieve the £5k savings proposal, therefore, will be moving towards a Vending only service from 2019/20 onwards.
Highways, Waste and Property	366	332	34	An overspend has arisen on the Public Convenience cost centre as the Service is unable to achieve its savings target pending a Committee decision regarding future provision. As agreed, the Service has been attempting to transfer the running of Public Conveniences to the third sector for the past three years and, although some have been transferred, minimal interest has been shown in others and some that were transferred have subsequently been returned to the Authority. Property are continuing to attempt to facilitate the outscourcing of the Public Conveniences.

Service/Function	Budget Savings 2018/19	Achieved 2018/19	Unachieved 2018/19	Comments
	£'000	£'000	£'000	
Adults' Services	350	30	320	The Social Care model focussing on supporting people to maintain their independence and with a greater focus on their assets, continues to be operated through the social work teams. The position at the end of Q4 shows that demand pressures during the year worked against our efforts to reduce overall costs. Therefore, £130k has been unachievable, which relate to the proposals for £92k enabling clients to be supported in their own homes or in extra care provision rather than being placed into residential care, and £38k through promoting greater community and personal support networks to enable people to remain independent. Welsh government grants are assisting us to manage some of these costs. There was a delay of several months in the opening of Hafan Cefni due to delays in construction. It has now been open since the start of October. Our focus on ensuring that those being accepted for flats in the development are those that would otherwise have required placement or care, means that we have suffered void costs of £88k for 2018/19. Hafan Cefni is now almost full and we are working to fill the flats with appropriate individuals as soon as possible. The delayed opening and void costs for 2018/19 mean that the saving for 2018/19 has not been achieved.
Housing	23	19	4	The staff member responsible for the work in relation to the increase of the fee for EPC work has since submitted an application for voluntary redundancy, making it difficult to verify the achievability of this savings proposal. However, the service has mitigated this savings shortfall by overachieving on the savings delivered on the charge of management fees on grants with statutory activities.
Transformation	40	29	11	Following the Anglesey Show, there is an overspend of £2k, meaning the savings proposal of £2k relating to the presence at the show has not been achieved. Zero income has been generated during 2018/19 through selling advertising space on the Council's website and therefore the savings target of £6k has been unachieved. Zero income has been generated during 2018/19 through the provision of external consultancy work, therefore, the savings proposal of £1k has not been achieved this year. Travelling allowances for HR overspent by £2k, meaning the savings put forward on this have not been achieved this year.
Corporate	1,236	1,236	0	Relevant budgets have been removed and expenditure is currently within budget, and on target to achieve savings. The savings proposed as a result of the review of the MRP policy have been achieved.
Resources	24	24	0	
Total	2,522	2,064	458	

Agency costs April to March 2019

	Amount £	Source of Funding (Specific Core Budget / Un-utilised staffing budget / Grant / External Contribution)	Reason for Cover
Economic &	4,213	Core (funded from previous underspend)	Achieving food hygiene inspections requirements
Regeneration	8,206	Core	Achieving food hygiene inspections requirements
	12,419		
Waste	8,652	Specific Core Budget	Staff Vacancy - Employment Ceased
	662	Specific Core Budget	Specific Work - One Off
	75,055	Specific Core Budget	Additional tasks required short term during Summer period. Staff not available via HR Matrix
	90,550	Specific Core Budget / Grant / External Contribution	Additional tasks required short term during Summer period. Staff not available via HR Matrix
	29,374	Specific Core Budget / Grant / External Contribution	Additional tasks required short term during Summer period. Staff not available via HR Matrix
	204,293		
Children's Services	685,079	Core budget, Un-utilised staffing budget & reserves approved by Executive	To cover vacant posts whilst re-structure taking place
	685,079		
Adult Services	130,093	Core Budget	To cover vacant posts
	10,075	Grant funded	To work on a specific project
	140,170		
Transformation	24,606	Staff budget	Unable to fill vacancy
	24,606		
Total	1,066,567		

Summary Consultancy Expenditure Q1-4 per Department										
	Qtr1 (£)	Qtr 2 (£)	Qtr 3 (£)	Qtr 4 (£)	Total (£)					
Central Education	8,133	16,111	41,971	46,007	112,222					
Culture	6,070	2,686	5,350	2,405	16,511					
Economic & Regeneration	286,501	534,864	535,549	865,348	2,222,262					
Property	640	0	0	0	640					
Highways	20,289	6,263	24,482	156,458	207,492					
Schools	0	490	1,500	2,659	4,649					
Waste	7,911	23,819	16,378	8,362	56,470					
Housing	0	14,303	0	0	14,303					
HRA	9,215	7,440	555	8,434	25,644					
Adult Services	3,400	2,450	594	4,000	10,444					
Children's Services	0	19,032	6,896	11,289	37,217					
Transformation	2,136	18,360	7,172	24,992	52,660					
Council Business	10,711	19,129	1,026	0	30,866					
Resources	45,911	9,459	53,400	15,379	124,149					
Total	400,917	674,406	694,872	1,145,333	2,915,528					

A more detailed breakdown of this is provided below.

Breakdown of Consultancy Costs Quarter 4 2018/19

		Catego	ry - Reason Appo	ointed		
	Amount Q4 (£)	Ongoing to cover specific skill set that doesn't require Permanent Post	Volume of Work	Specific Work / One Off Project	Source of Funding (Specific Core Budget / Unutilised staffing budget / Grant / External Contribution / Reserves)	Description of work undertaken
Total Q1 - April						
to June	400,917					
Total Q2 - July to September	674,406					
Total Q3 - October to December	694,872					
Central Education	6,450	✓			Grant	Strategic direction for WG Flexible funding grants
	907	✓			Grant	Workshop and travel for conference
	4,833	✓			Core	Annual hosting, maintenance and support
	15,225	✓		✓	Core	Professional Fees as an Education Officer
	5,950			✓	Core	Investigate and produce reports 'Addysg Môn'
	281	✓			Core	Costs for attendance in meeting Undebau Môn 2018/19 forum
	1,726			✓	Core	Professional charges Closure of Ysgol Bodorgan
	4,335	✓		✓	Invest to Save	Advise project manage implementation of address cleaning/school/trans
	6,166			✓	Grant	Play Sufficiency Assessment
	135	✓			Grant	Website design and creation
Total Central Education	46,007					

		Catego	Category - Reason Appointed			
	Amount Q4 (£)	Ongoing to cover specific skill set that doesn't require Permanent Post	Volume of Work	Specific Work / One Off Project	Source of Funding (Specific Core Budget / Unutilised staffing budget / Grant / External Contribution / Reserves)	Description of work undertaken
Culture	470	✓			Core	Life Drawing Classes
	500	✓			Core	Workshop & Fess
	750	✓			Core	Printing workshop and materials
	160	✓			Core	Criw celf assistant
	100	✓			Invest to Save	Declaration of trust and legal confirmation of trust deed
	175	✓			Grant	Workshop
	250	✓			Grant	Workshop Criw Celf OYM
Total Culture	2,405					
Economic & Regeneration	8,222	√			Core	Steam licence fee Data Mangement fee
	13,309	√			External Contribution	Professional fees - Wylfa Newydd project
	13,796	✓			External Contribution	Strategy Support - Landscape support Development Consent Order
	323,379	√			External Contribution	Professional fees - Development Consent Order
	5,967	✓			External Contribution	IACC QGIS GIS Support
	14,551	✓			External Contribution	Curatorial monitoring work
	6,950	✓			External Contribution	IACC Highways Consultancy Support - Development Consent Order
	8,565	✓			External Contribution	Wylfa Newydd project SPC and A5025 TCPAS

	Catego	ry - Reason App	ointed		
Amount Q4 (£)	Ongoing to cover specific skill set that doesn't require Permanent Post	Volume of Work	Specific Work / One Off Project	Source of Funding (Specific Core Budget / Unutilised staffing budget / Grant / External Contribution / Reserves)	Description of work undertaken
1,656	✓			External Contribution	IACC Ecological Support - HRA meetings
18,093	✓			External Contribution	North Anglesey Partnership
22,800	√			External Contribution	Employment and Skills impact assessement in relation to Wylfa Newydd
60,109	√			External Contribution	Developmental Consent Order Support
32,797	√			External Contribution	Development Consent Order LIR support
34,692	√			External Contribution	Anglesey Housing Study
4,995			✓	External Contribution	IPC Membership 2018/19
1,055			√	External Contribution	Social Care Displacement
195			√	External Contribution	Wylfa Newydd Env Lighting
13,129			√	External Contribution	Responding to PINS questions
10,587			✓	External Contribution	Assesement of safeguarding impact
57,201			√	External Contribution	Tourism Impact Assessment
14,926			√	External Contribution	Preperation and responses on reports re. major energy developments

	Catego	ry - Reason App	ointed		
Amount Q4 (£)	Ongoing to cover specific skill set that doesn't require Permanent Post	Volume of Work	Specific Work / One Off Project	Source of Funding (Specific Core Budget / Unutilised staffing budget / Grant / External Contribution / Reserves)	Description of work undertaken
2,331	✓			External Contribution	Consultancy - National Grid Connection Project
21,240	√			External Contribution	Professional fees - North Wales Connection project
30,794	√			External Contribution	IACC North Wales Connection project
387	√			External Contribution	Wylfa to Pentir Archeological work
15,647			√	External Contribution	North Anglesey Place Plan
9,606			√	External Contribution	Feasibility Study Berth 8 HP
2,616	✓			Reserve	IACC North Wales Connections Project
3,834	✓			Reserve	North Wales Connection Project
2,850			✓	External Contribution	Ynys Cybi Archaeology
2,475			√	External (HLF)	Ynys Cybi Landscape Partnership
6,250			√	External Contribution	Audit on Ynys Cybi
4,416			√	Core	IT consultancy and project management
11,317	✓			Core	Development Management Support
300	✓			Core	Services in relation to Rural Enterprise Dwelling at Ty'n y Buarth, Dothan
5,000	✓			Core	Gwynedd Arch Trust MoU 2018-19

		Catego	Category - Reason Appoi			
	Amount Q4 (£)	Ongoing to cover specific skill set that doesn't require Permanent Post	Volume of Work	Specific Work / One Off Project	Source of Funding (Specific Core Budget / Unutilised staffing budget / Grant / External Contribution / Reserves)	Description of work undertaken
	15,000	✓			Core	Annual fee towards shared Minerals & Waste Services 2018/19
	6,268		✓		Core	DEV MGMNT SPP
	7,618		✓		Core	DEV MGMNT SPP
	3,544		✓		Core	DEV MGMNT SPP
	195	✓			Core	Electrical Installation Inspection
	561	✓			Core	Engineering services
	342	✓			Core	Horizon, Ravenspoint Road Trearddur Bay
	1,000			√	Grant	Advise and Support for the recovery of outstanding debts under the Building Act at Crown site Holyhead
	1,393			✓	Core	Supply mains water and power
	30	✓			Core	Experian Minimum Usage charge
	775			✓	Reserves	Draft and issue legal papers for court case
	41,917			✓	Core	3 Year Capital Inv Programme & Assesment
	338			✓	Grant	Lifeguard Review
	134			✓	Core	L2 Qualification
	196			✓	Core	Provision of extra curricular football sessions
Total Economic and Regeneration	865,348					
Highways	1,362			✓	Core	PCN charge
	1,586			✓	Core	PCN levy contribution
	3,300			✓	Core	Representation at Public Inquiry

		Catego	ry - Reason App	oointed		
	Amount Q4 (£)	Ongoing to cover specific skill set that doesn't require Permanent Post	Volume of Work	Specific Work / One Off Project	Source of Funding (Specific Core Budget / Unutilised staffing budget / Grant / External Contribution / Reserves)	Description of work undertaken
	3,375			✓	Core	THS reports RCI data and WGA reporting
	1,200			✓	Core	Upload SCRIM survey re results Horizon software
	950			✓	Core	Works order report
	7,500			✓	Core	CSSW Asset Management Project contribution
	1,869			✓	Core	Outline plan Dalar Hir Park and Ride site
	43,440	✓			Core	Llanfair PG PAR drainage
	33,955	✓			Core	Memai Bridge Surface Water
	40,919	✓			Core	Valley Surface Water
	17,002	✓			Core	Nant y Felin drainage
Total Highways	156,458					į
Schools	950	√			Core	Play Therapy Service
	1,709	√			Core	Mediation services
Total Schools	2,659					
				Specific	Specific Core	
Waste	133	✓		Work	Budget	Duos offtake only
	211			Specific	Specific Core	
	211	✓		Work	Budget	Metering and Settlement Fee
	300	✓		Specific Work	Specific Core	Porimeter Con monitoring at Panhangun
		Y		Specific	Budget Specific Core	Perimeter Gas monitoring at Penhesgyn
	3,950	✓		Work	Budget	Landfill Gas technical support
	075		(Const.)	Specific	Specific Core	
	875	✓		Work	Budget	Remediation Works

		Catego	Category - Reason Appointe			
	Amount Q4 (£)	Ongoing to cover specific skill set that doesn't require Permanent Post	Volume of Work	Specific Work / One Off Project	Source of Funding (Specific Core Budget / Unutilised staffing budget / Grant / External Contribution / Reserves)	Description of work undertaken
	600	√		Specific Work	Specific Core Budget / Grant / External Contribution	Works done at Penhesgyn IVC
	1,856	√		Specific Work	Specific Core Budget / Grant / External Contribution	Bioaerosol Monitoring
Total Waste	8,362					,
HRA	600			√	Core	SOR Consultancy
	7,234			√	Core	Orchard housing messaging implementation and project management
	600			✓	Core	Specific work for a potential new build project
Total HRA	8,434					
Adult Services	4,000			√	Core	Production of Adult Services care manual
Total Adult Service	4,000					
Children's Services	9,238			√	Core	Audit of cases
	2,051			✓	Core	Research and Development of Small Group Homes
Total Children's Service	11,289					

	Cate		ry - Reason App	ointed			
	Amount Q4 (£)	Ongoing to cover specific skill set that doesn't require Permanent Post	Volume of Work	Specific Work / One Off Project	Source of Funding (Specific Core Budget / Unutilised staffing budget / Grant / External Contribution / Reserves)	Description of work undertaken	
Transformation	2,085			✓	Core	MobileIron - Security	
	10,200			✓	Core	IT - Infrastructure and Development Support	
	4,046			✓	Core	Engineering labour for Anglesey Connected	
	4,587			✓	Core	Provision of Anglesey Connected services	
	4,074	✓			Grant	Assessments	
Total Transformation	24,992						
Resources	2,093	✓			Core	VAT Consultancy Service	
	1,000			✓	Core	CIVICA consultancy costs	
	1,000			✓	Reserves	R21 Upgrade test only	
	2,865			✓	Core	CIPFA Benefits and Revenues Services	
	8,421			✓	Reserves	IT Project Management Costs	
Total Resources	15,379						
Total Q4 - January to March	1,145,332						
Cumulative total - April to March	2,915,528						